Using your Stannah 260 Stairlift
It is important to us that our stairlifts always help you travel up and down your stairs in the safest possible way. With this in mind, we recommend our stairlifts are serviced every year by a Stannah trained service technician.

Service Log

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<th>Date</th>
<th>Service details</th>
<th>Service Technician</th>
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A stairlift is a device to transport a seated person up and down the stairs safely.
Welcome to your Stannah 260 User Guide.

To help you get the most from your new stairlift, please take a few minutes to read this guide. Then, please keep this guide in a safe place in case you need to check any details in the future.

If you feel unsure about any aspect of your stairlift, please do not hesitate to get in touch with your stairlift supplier. You will find their phone number on the back of this guide.

Thank you for choosing Stannah

Contents

Getting to know your stairlift 4-7
Using your stairlift 8
Power key 8
Remote calling control 9
Unfolding the chair 10
Seatbelt 11
Controls 12
Swivelling the seat 13
Getting off the stairlift 14
Cleaning your stairlift 15
Certification 16
Changing the batteries 17
Technical and Safety 19
HELP 21

Serial No: __________________

You will find important safety information wherever you see the SAFETY NOTICE symbol shown above.

Important:
Your stairlift is not designed to operate in the event of a fire and should not be depended on as a means of escape.
Getting to know your stairlift

Stannah 260
shown in travelling position
1 On/off switch
2 Master power switch
  This should normally be left on. See page 7 for more information.

3 Power key
  The keyhole is on the underside of the chair arm. The key must be inserted and turned to the on position before the stairlift will work. Please note that you can remove the power key to stop others from using your lift.

4 Power light
  The green power light comes on when the on/off switch and the power key are turned to the on position.

5 Charge light
  Yellow light is on when the stairlift is charging.

6 Joystick or push button
  Moves the stairlift in the direction you want to travel.
  If your chair has a powered swivel seat, you can also use the joystick or push button to swivel the seat. At installation you can choose which arm you would like to position the controls on.

7 Swivel levers
  These are on both sides of the seat. The seat will swivel towards the landing at the top of the stairs to help you get on or off the stairlift.

8 Safety edges
  The safety edges are there to stop the stairlift if they come into contact with any obstacles. This stops anything from becoming trapped while the stairlift is being used. See page 21 for more information.

9 Battery charger
  Charges the batteries so the stairlift is always ready to travel. It also ensures the stairlift will work during a power outage. This may be positioned at either the top or bottom of your staircase.

10 Seatbelt
  There are various possible types of seatbelts. The one shown is a retractable lap seatbelt.

11 Rail

For the ‘HELP’ section see page 21
Getting to know your stairlift

Remote calling controls

Positioned at the top and bottom of the staircase, the remote calling controls let you call the stairlift if it is at the opposite end of the staircase to you.

*The controls will not work unless the power key is turned to the on position.*

The controls are battery powered. You will find information on how to change the batteries on page 17.

**SAFETY NOTICE**

Make sure no one else is using the stairlift before you call it using the wall mounted calling controls. Multi-users, see Page 22.
**Master power switch**

The master power switch is on the front of the chair and should normally be left switched on.

**The stairlift will not work if this switch is off.**

If you are going away for a longer time – perhaps if you go away on vacation – you can switch off the master power switch.

*Remember to switch the master power switch back on when you return.*

**Options**

You may have chosen from the range of options we provide for the Sarum and Saxon stairlifts.

The options we’ve listed below are all covered in this guide, but if you need more information about any options that are not covered, please contact your local Stannah supplier.

**Swivel seats**

- Manual swivel seat
- Powered swivel seat.
Using your stairlift

1. Turn on the power key

To turn on the power key

Put the key into the keyhole on the underside of the chair arm and turn it to the on position.

Switch the on/off switch to the on position.

The stairlift and the remote controls will not work unless you have turned on the power key and the on/off switch.

When the key and the on/off switch are in the on position, the green power light on the armrest will come on.

To switch off the power key

Turn the key to the off position and take the key out.

The green power light will go off.

If you do not want to remove the key, leave the key in the off position as shown.

SAFETY NOTICE

You can remove the power key to stop others from using your stairlift
Using your stairlift

Using the remote calling controls
Use these when you want to move the stairlift to the opposite end of the stairs.

To move the stairlift along the rail
Press and hold the arrow button on the remote calling control to move the stairlift in the direction you want. You can move the stairlift whether the chair is folded or unfolded.

There is information on how to unfold the chair on page 10.

If you release the arrow button, the stairlift will stop and will not start again for a few seconds. This is a safety feature – wait for a few seconds before starting the stairlift again.

Battery status
When you press one of the arrow buttons, the light on the control shows how much power is in the battery.

The batteries will last about one year with average usage.

You will find information on how to check and change the batteries on page 17.

For the ‘HELP’ section see page 21
Using your stairlift

2. Unfold the chair

Your chair can be folded away when it is not in use to give you more space around the top and bottom of your stairs.

To unfold the chair

To lower the footrest, use the lever on the side of the chair.

Lower both armrests. Then lower the seat.

SAFETY NOTICE

Stand with your feet clear of the footrest when you lower it.
Using your stairlift

3. Settle into the seat and start the stairlift

Make sure the on/off switch is in the off position and the power light is off. Then, settle yourself into the seat, and fasten your seatbelt on. When you are ready to travel up or down the stairs, switch the on/off switch to the on position, and use the control to start the stairlift.

To use the seatbelt

Your stairlift may be fitted with one of the seatbelts shown below. Pull the seatbelt across you and fasten together.

SAFETY NOTICE
Always use the seatbelt. Only undo it when you have reached the top or bottom of the stairs and are ready to get off. Keep your elbows tucked in close to your body when using the stairlift.
Using your stairlift

To start the stairlift

Your stairlift may be fitted with a push button or joystick depending on which you chose.

To use the push button: press and hold the button in the direction you want to travel.

To use the joystick: move and hold the joystick in the direction you want to travel.

The stairlift will start after a few seconds – the delayed start is a safety feature.

When the stairlift has reached the top or bottom of the stairs, it will stop. If you release the control at any point, the stairlift will stop. If the stairlift stops before it has reached the end of the stairs or a charge point, you will hear a series of beeps to let you know that the stairlift is not on charge. These beeps will stop as soon as you start the stairlift again.

Powered swivel seat (optional) If you have an powered swivel seat, you can continue to hold the controls when you have come to the end of your journey and the seat will automatically swivel to the side. See page 13.

Please note that after the stairlift has stopped, there will be a few seconds’ delay until the seat swivels.

Please note that if your rail travels around a corner and is no longer visible then it may be fitted with a travel alarm. This is a series of beeps to warn others that the stairlift is moving.

SAFETY NOTICE

Only one person should ever use the stairlift at one time.
Using your stairlift

4. Swivel the seat

At the top of the stairs you can swivel the seat to the side to help you get off the stairlift.

You can also swivel the seat to make it easier to get on the stairlift when you want to go back down.

To swivel the chair using the manual swivel seat

Push the swivel levers down fully on the sides of the seat and swivel the seat to the side.

You can only do this in the direction of the top of the stairs – this is a safety feature.

To swivel the chair using the powered swivel seat (optional)

Push and hold the control in the direction you want to swivel the seat.

You can also use the buttons on the remote control to swivel the seat – press and hold the up arrow.
Using your stairlift

5. Get off the stairlift

Make sure the on/off switch is in the off position and the power light is off. Carefully, get off the stairlift and swivel the seat back to its travelling position. You can fold the chair away if you wish.

If you want to call the stairlift using the remote controls, make sure the on/off switch is in the on position.

To get off

Unfasten the seatbelt. Carefully get off the stairlift.

Swivel the seat back to its travelling position and fold the chair away if you wish.

For the ‘HELP’ section see page 21
Cleaning your stairlift

If there are any aspects of cleaning your stairlift that you are unsure about, please call your Stannah supplier.

Do not use any solvent cleaners, bleaches, abrasives, synthetic detergents, wax silicone polishes or aerosol sprays without checking with your stairlift supplier first.

To clean the rail
Use a damp cloth to remove any dust or dirt.

To clean the upholstery
Use a damp cloth to remove any dust or dirt.

Further Information

The maximum weight limit for the Stannah 260 Stairlift is 265lbs

Maximum sound emissions 70dB

Battery charger input: 100 - 240V AC 50/60 Hz

Output to stairlift: 24V DC 750mA.

Recycling and disposal of your stairlift

Do not dispose of any part of this product as everyday trash. For more information about recycling and disposal of your stairlift, please contact your Stannah supplier, details on the back page.
Stannah

EC DECLARATION OF INCORPORATION

Stannah Stairlifts Limited
Watt Close, East Portway, Andover,
Hampshire, England SP10 3SD

We hereby declare that the machinery listed below complies with all the applicable essential health and safety requirements with Annex I of the Machinery directive 2006/42/EC and the relevant technical documentation is compiled in accordance with part B of Annex VII of this directive:-

The machinery also complies with the following directives

- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC

Stannah Stairlift Model 260
incorporating Manual and Powered Swivel Saxon, Sarum, Solus
Sofia Chairs and Powered Hinged Rail

“To conform with the provisions of the Machinery directive the machinery must not be put into service until the product has been installed and commission tested in accordance with Stannah Stairlifts Ltd installation instructions”

The Technical Documentation has been compiled by
Steve Leathley (Engineering Director)

Where required in response to a reasoned request by national authorities, relevant information on this machinery can be provided

Signed: Tim Eagles (Joint Managing Director)
Date: 13th July 2010   Place: Stannah Stairlifts, Andover

Being the person empowered to draw up the declaration on behalf of the manufacturer
Changing the batteries on the remote calling control

The remote calling control batteries will last about one year with average use.

When you press one of the arrow buttons, the light around the buttons will tell you how much power is in the batteries.

<table>
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<tr>
<th>Lights rotating</th>
<th>Batteries OK</th>
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<tr>
<td>Lights on constantly</td>
<td>Batteries low on power – change batteries as soon as possible</td>
</tr>
<tr>
<td>No light</td>
<td>Batteries have no power</td>
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The lights are on constantly when the batteries are low.
Changing the batteries on the remote calling control

To change the batteries

Remove screw, slide down and open the battery cover, then insert the new batteries.

Each remote calling control takes three AA batteries.

For the ‘HELP’ section see page 21
Technical and Safety

It is very unlikely that your stairlift will stop while travelling. However, if it does and is causing an obstruction, we have provided you with a hand-winding tool and instructions on how to manually move your stairlift out of the way.

If your stairlift stops at the end of the rail and the green power light on the armrest goes off, use the checklist on page 21. If the checklist does not help you to solve the problem, please follow the instructions below.

If in any doubt, please contact your Stannah supplier for help. Details are on the back page.

To move the stairlift using the hand-winding tool

Switch off the master power switch. See page 7.

Remove the plastic cap on the front of the chair base.

Put the hand-winding tool into the hole where labelled.

Turn the handle as shown on the label on the chair base.

SAFETY NOTICE

Never use the stairlift when the hand-winding tool is in the hole.
Technical and Safety

Follow these points to make sure you always use your stairlift safely.

- Make sure no one else is using the stairlift before you call it using the remote calling controls.
- You can remove the power key to stop others from using your stairlift.
- Stand with your feet clear of the footrest when you lower the seat.
- Make sure the area around the hinged rail is clear before moving the stairlift.
- Always use the seatbelt. Only undo it when you have reached the top or bottom of the stairs and are ready to get off.
- Keep your elbows tucked in close to your body when using the stairlift.
- Only one person should ever use the stairlift at any time.
- Never use the stairlift when the hand-winding tool is in the hole.
- Never allow children to use the stairlift unsupervised.
- Never attempt to dismantle the stairlift.

In the unlikely event of your stairlift breaking down during its travel. Swivel the chair towards the top of the stairs using the manual swivel levers, undo seatbelt and exit onto stairs. Do not attempt to exit your stairlift before swivelling the chair towards the top of stairs. You can then fold the chair up and swivel it back to its travelling position. You should then make your way to the nearest end of the stairs. Report breakdown to your Stannah supplier.
Help

It is unlikely that you will ever experience a problem with your stairlift. If you do, please use the following checklist.

If the checklist doesn’t help you to solve the problem, contact your stairlift supplier, details on the back page.

Stairlift will not move

The green power light is off

• Check that the master power switch is switched on – see page 7.
• Check that the power key is inserted and turned to the on position – see page 8.

The stairlift will not work if either of these are switched off.

The green power light is on

• Check that the chair is swivelled back to its travelling position and that the swivel levers are fully raised. The chair will not move unless it is in this position – see pages 4 and 14.
• Check whether there is anything obstructing the safety edges- see picture.

If there is, the stairlift is still on and can be moved in the opposite direction to allow you to remove the obstruction. You can then continue to go up or down the stairs.

If your stairlift still does not move, the batteries may be flat

Leave it to recharge overnight at the bottom of the stairs. If this does not work, call your Stannah supplier. Even with flat batteries the Stairlift should have enough power to get down to the bottom of the stairs. If you can safely do so, (1) turn the power key to the off position, then back on. (2) press and hold the down control. After a few seconds the stairlift will start. Then call your Stannah supplier. If the stairlift stops during the above, repeat steps 1 and 2 until you reach the bottom of the stairs.
Help

Stairlift is beeping
The batteries are not being charged. Please note that your stairlift can continue to run on battery power.

- Check that the battery charger is plugged in. The position of the battery charger can be found on page 2 of this guide.
- Check that there has not been a power outage.
- Check that the stairlift is at the top or bottom of the stairs.

If you cannot correct the fault, you can switch off the beeper by turning the master power switch to the off position – see page 7. Then, please call your Stannah supplier.

Multi-user environments

- Switch off the power key before getting into and out of the chair. This will ensure that no one else can call the stairlift when you are using it.
- Make sure the power key is turned to the on position when you have completed your journey. This ensures the stairlift will work for other users.

Remote calling controls do not work

- Check the batteries – see page 17.

Powered swivel seat does not work

- Please call your stairlift supplier. You will still be able to use the manual swivel until a technician can visit you. Just make sure the swivel levers are fully raised when the chair is in the travelling position – See pages 4 and 14.
Help

Product Labelling

Model 260 Stairlift

Weight Limit

Stannah Supplier

265 lbs

Model Number

Stannah